

To our valued customers,

In light of the rapidly evolving COVID-19 situation I wanted to take the opportunity to update you on Amoena's response to this unprecedented situation. Our first priority, is, and always will be the health and safety of our employees, customers, partners and women who wear our products.

As COVID-19 remains a situation that is changing rapidly, we will remain informed of all recommendations of the relevant government departments and medical officers. We will continue to follow these recommendations and implement measures to protect our people and our community.

In line with the government recommendations of social isolation a number of our office based staff have commenced working from home. Our business operations will continue to function as normal including taking, processing and dispatching new orders. If there is any change to our operations due to the changing landscape we will keep you informed in a timely manner.

We have banned all air travel in line with government recommendations until further notice. We have postponed Amoena Fitting School training sessions indefinitely at this time. We aim to be able to run these sessions later in the year when restrictions have been lifted.

Our Territory Managers are all still available to support you during this time. They will all be adopting recommended hygiene measures for any customer interactions.

For any questions concerning this notice, or our plans around COVID-19 and operational status, please contact your Territory Manager, Customer Service on 03 9230 5200 or myself directly. We will email you with any new information in the days and weeks to come.

Take care of yourself and your loved ones.

Sincerely,

Andrew Henderson
General Manager
Amoena Australasia